

WA CARR'S

Terms and Conditions of Hire

By Hiring from WA CARR you are agreeing to adhere to the terms and conditions below.

VAT is payable at 20% on all hire prices.

Payment

Payment is to be made via Cash, Bank Transfer (BACS) or Credit Card Prior to date of hire. If paying via Bank Transfer (BACS) please ensure this is done at least 5 days prior to the date of hire. This is required in order to allow the transfer to clear.

Payment of our charges is required on receipt of our goods. Failure to make payment for goods or any other charges may result in the matter being referred to P&J CDS our debt collection agents whose charges will be added to and payable with the invoice debt.

Account Facilities

Where monthly account facilities have been granted, all invoices must be paid within 30 days of document date. If using our account facilities which are run on a 30 day payment term, the late fee is up to 15% of the bill. This fee will be charged at the 31 day mark. Then again every 30 days from this point. Meaning if your bill is £10 after 31 days the bill will increase to a maximum £11.50 and at 61 days it will increase again to a maximum of £13.00.

Holding deposit

If you are placing an order we will require a **Holding deposit** of 20%, or a minimum of £15 which will act as order confirmation, therefore allowing us to hold the stock. This **Holding deposit** will go towards the cost of the hire.

Security Deposit

A maximum of 3 days prior to your hire date, you must contact us with card details. We will then place a hold of up 25% of the total order on your card. This is not taken from the

account however it is held meaning it will show in your account balance but not in your available balance.

This is classed as a **Pre-Authorized Transaction**, meaning that in the case of any items being missing or damaged you are allowing us to take the replacement cost from that card, however we will at no point take any money out without prior contact.

Responsibility

The customer is responsible for all hire equipment from the receipt of the goods until returned and shall not sell, pledge, keep or part possession with hired equipment, without prior authorization.

Customers are responsible for breakages and losses, which shall be charged at the replacement cost.

All cartons, boxes and packing material to be returned, otherwise these will be charged for.

Charges and Services

All equipment is to be returned clean. Special arrangements for equipment to be returned dirty can be provided at a cost of 30% on top of all catering equipment. (This includes china, cutlery, cooking equipment and glass ware) The cleaning charge must be arranged prior to the hire date in the quoting stage.

Once an order is acknowledged any amendments may incur charges.

All charges are based on 24 hours hire. Longer periods will be extra as indicated below. However if notified regarding specific arrangements prior to hire date we may be lenient.

All charges are based on 24 hours hire. Longer periods will be extra as indicated below

Weekend Hire	Single Hire Charge
2 to 3 days	1½ X Single Hire Charge
1 Week	2 X Single Hire Charge
2 Weeks	4 X Single Hire Charge

For longer periods of time please contact us for charges.

A delivery and collection service is available. Carriage charges are extra and will be quoted when ordering.

A 50% cancellation charge is made unless 5 days' notice of cancellation is given.

Once delivered even if the equipment is not used we are not required to issue a refund of any kind.

Terms and Conditions of Delivery

Drivers and porters are not allowed to move client's furniture, unless prior arrangement from W.A. CARR is gained.

A fee of at least £25 on top of our standard delivery cost will apply to deliveries on Saturdays and by prior arrangement only. A further fee of at least £90 will apply to all collections after 8pm and by prior arrangement only.

Goods are required to be checked and signed for by the hirer or a representative of the hirer on delivery. In the circumstance there are damages/shortages on receipt of the goods WA CARR must be notified immediately.

Goods left at premises unattended are left at the hirer's risk.

Delivery is on a door to door basis. Any additional carriage will incur extra cost. Customers asking for equipment to be taken inside do so at their own risk.

Storage

If equipment is to be stored or used outside with the exception of plastic or garden furniture the hirer is responsible for any damaged that may be caused by the weather. All boxes etc must be returned dry and intact and furniture must be protected from the weather. Where it is found that this has not been applied all damages will be charged to the hirer at current replacement costs.

Terms and Conditions Continued

No responsibility can be accepted for injury or damage caused by misuse of hired equipment.

All equipment will remain the property of W. A. CARR through the hire period and should only be used for its intended purpose.

Overdue payments will incur a late payment surcharge.

W. A. CARR will not accept responsibility for electrical faults as a result of misuse or overloading of a circuit as some of the equipment is very powerful e.g. Bain Marie.